

Customer Consent

Existing Homes | Incentive Application Authorization



To be completed by Customer and Contractor

Customer Name and Signature

By signing, Customer agrees to the terms and conditions below and authorizes their contractor to submit an application and all required invoices or measure documentation to Energy Trust on Customer's behalf. By that authorization, Customer represents to Energy Trust that all measures have been completed satisfactorily as of the signature date below, and that any accompanying invoices or measure documentation are complete and accurate. If your incentive application meets Energy Trust requirements, the cash incentive will be paid to you within 6-8 weeks of receipt of the application.



Customer signature	Full name (please print and use same name as on invoice)	Date
Site Address	City	State
		Zip
Customer email address (application status updates are sent via email)		

Contractor Acknowledgement

By submitting this authorization to Energy Trust, Contractor certifies that all information provided here and in accompanying application, invoices and measure documentation is complete and accurate, and that all improvements associated with this incentive request were completed as of the signature date above. To receive incentives, all work must comply with Existing Homes' [Specifications Manual](#) and [program incentive guides](#) found on Energy Trust's website.

Project meets Home Performance with ENERGY STAR requirements. BPI technician (print name) _____

AUTHORIZATION: This authorization form must be filled out completely, truthfully and accurately. Customers are advised to retain a copy of this authorization and any accompanying documentation submitted to Energy Trust under this program. Energy Trust will not be responsible for lost documentation pertaining to this application request. **The Existing Homes program must receive authorization prior to any program related activities.** Incentive offers are subject to funding availability and may change. **Please allow 6-8 weeks for incentive processing.**

ELIGIBILITY: Incentives are available to customers who are: (i) Oregon residential electric service customers of Portland General Electric or Pacific Power, and/or (ii) Oregon residential natural gas service customers of NW Natural or Cascade Natural Gas, or (iii) Washington residential natural gas service customers of NW Natural. Incentives for energy-saving measures that help save on the cost of home heating are available to PGE and Pacific Power customers who heat their homes with electricity and to NW Natural or Cascade Natural Gas customers who heat their homes with natural gas. Incentives for energy-saving measures that help save on the cost of water heating are available to PGE and Pacific Power customers who heat their water with electricity and to NW Natural or Cascade Natural Gas customers who heat their water with natural gas. Final determination of eligibility shall rest solely with Energy Trust.

CUSTOMER: The person signing this form is the customer. By signing this form, customer certifies that he/she is eligible for Energy Trust services and incentives.

PROPERTY RIGHTS: Customer represents that customer has the right to authorize the installation of the energy-saving measures on the property on which those measures are completed and/or installed and that any necessary landlord's consent will be obtained.

ACCESS AND EVALUATION: Energy Trust and/or its representatives may request access to the property and may review and evaluate the property during and after completion. Customer agrees to provide reasonable access to the property for the purposes described herein.

INFORMATION RELEASE: Customer agrees that Energy Trust may include customer's name, Energy Trust services and resulting energy-savings in reports or other documentation submitted to Energy Trust, the Oregon legislature, its Board of Directors, the Oregon Public Utility Commission, Oregon Department of Energy, Oregon Housing & Community Services and/or the Oregon Legislature. Energy Trust will treat all other information gathered as confidential and report it only in the aggregate.

QUALITY ASSURANCE: Prior to any payment of incentives, customer's contractor will verify that the installed energy-saving measures meet program requirements and Energy Trust of Oregon specification standards. Outdoor temperatures may affect this verification process. Customer's home may also

be selected for work quality verification. No warranty is implied by this work quality verification.

PAYMENT: Incentives will be paid after: (i) completion and or installation of the energy-saving measures, (ii) verification of the completion and/or installation of the measures, and (iii) timely submission of all required documentation of measures. Incentives will be paid directly to customer. For all measures except approved self-installation projects, measures must be installed by an Energy Trust trade ally contractor or any other licensed contractor with a current Construction Contractors Board (CCB) license.

INCENTIVE AMOUNT: Incentives for energy-saving measures completed and/or installed through Energy Trust programs are limited to the amounts provided by Energy Trust. Such amounts are subject to change. Current incentive amounts are identified on the web at www.energytrust.org. Contact Energy Trust with any questions.

TAX LIABILITY: Energy Trust is not responsible for any tax liability, which may be imposed on the customer as a result of payment of any incentives or as a result of obtaining financing. Energy Trust is not providing tax advice, and any communication by Energy Trust is not intended or written to be used, and cannot be used, for the purpose of avoiding penalties under the Internal Revenue Code.

NO ENDORSEMENT: Energy Trust does not endorse any particular manufacturer, contractor, or product in promoting Existing Homes. The fact that the names of particular manufacturers, contractors, products, or systems may appear on this application does not constitute an endorsement. Manufacturers, contractors, products or systems not mentioned are not implied to be unsuitable or defective in any way.

ENERGY INFORMATION RELEASE: Customer authorizes Energy Trust to access energy usage data relating to the property on which energy-saving measures have been completed and/or installed by accessing the electric and natural gas accounts at the physical address of the project. Customer agrees to provide other reasonable assistance to Energy Trust to obtain such information.

DISCLAIMER / NO LIABILITY: Customer understands that, while Energy Trust may provide customer with an incentive payment, Energy Trust is not supervising work performed for customer nor is Energy Trust responsible in any way for proper completion of that work or proper performance of any products purchased. Energy Trust is simply providing funding to assist customer in implementing energy-saving measures. Customer assumes the risk of any loss or damage(s) that customer may suffer in connection with installation of the measures. Energy Trust does not guarantee any particular energy-savings results by its approval of the application or by any other of its actions.